

Queen's University Resource Guide

Alma Mater Society (AMS)

The Alma Mater Society of Queen's University is Canada's oldest undergraduate student government. The AMS represents over 13,800 students and serves as the central undergraduate student government at Queen's University. The AMS provides numerous services for students, including many of the below. The AMS also offers a number of volunteer experiences, part-time, and full-time jobs.

For more information, visit: myams.org

Location: Lower Level, John Deutsch University Centre

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ORIENTATION



Retail and Food

Grocery Checkout

The Grocery Checkout provides a fresh and healthy food option on campus. Located on the main floor of the Queen's Centre, The Grocery Checkout offers a variety of food and beverages to take home or enjoy on campus.

For more information, visit: <https://www.facebook.com/GCIKingston>

Location: Lower Level, Queen's Centre

Common Ground Coffeehouse (CoGro)

Common Ground Coffeehouse, also known as CoGro, is a popular coffee shop on campus. It's owned by the AMS, and is a student-run service. CoGro offers a menu of quality food and drinks at prices reasonable for your student budget.

For more information, visit: <http://www.cogro.ca/wp/>

Location: Upper Level, Queen's Centre; The Brew: Upper Level, John Deutsch University Centre

Publishing and Copy Centre (P&CC)

The Publishing and Copy Centre (P&CC) is a student-run service operated by the AMS. The P&CC is your on campus printing solution, offering a wide variety of printing and finishing services including black and white and colour printing, copying, scanning, faxing, binding, photo printing, and more.

For more information, visit: <http://thepcc.net/>

Location: Lower Level, John Deutsch University Centre

The AMS Pub Services (TAPS)

The AMS Pub Services (TAPS) consists of two locations: The Underground Nightclub and the Queen's Pub. The Underground is located on the lower level of the JDUC and is open Thursday and Saturday nights for drinks and dancing. Queen's Pub, also known as QP, is on the upper level of the JDUC and provides a fun and relaxed atmosphere for students.

For more information, visit: <http://myams.org/services/hospitality/the-ams-pub-services.aspx>

Location: Queen's Pub: Upper Level, John Deutsch University Centre; The Underground: Lower Level, John Deutsch University Centre

DrugSmart Pharmacy

DrugSmart Pharmacy is a group of independently-owned pharmacies driven to provide its customers with the highest level of customer service and care. Their knowledgeable pharmacy team is dedicated to providing the most up-to-date medical advice while ensuring that their customers receive a comfortable and pleasant pharmacy experience.

For more information, visit: <https://www.drugsmartpharmacy.ca/>

Location: Lower Level, Queen's Centre

Tricolour Outlet

Tricolour Outlet, located on the upper level of the JDUC, offers students classic Queen's apparel and merchandise, travel and event tickets, and used books. Tricolour sells Queen's merchandise, used books consignment, and offers a bus service: The Tricolour Express.

For more information, visit: <http://www.tricolouroutlet.ca/>

Location: Upper Level, John Deutsch University Centre

The Campus Bookstore

The Campus Bookstore is a great resource to buy course textbooks and school supplies. The bookstore is located in Clark Hall, and offers Queen's merchandise, stationary supplies, and textbooks.

For more information, visit: <http://www.campusbookstore.com/>

Location: Clark Hall, Queen's University Grounds

Health and Wellness

Sexual Health Resource Centre (SHRC)

The Sexual Health Resource Centre is a confidential, non-judgmental, sex positive, pro-choice, queer positive, non-heterosexist and feminist information and referral service. The SHRC is open for questions regarding sex, sexuality, and sexual health, and sells various products.

For more information, visit: <http://www.shrckingston.org/>

Location: Rm 223, John Deutsch University Centre

Student Wellness Services

Student Wellness Services, formerly known as “Health, Counseling, and Disability Services” or “HCDS”, supports students at Queen’s in a variety of ways. This service supports the personal, academic, and social development of students by providing a wide range of programs and services.

For more information, visit: <http://www.queensu.ca/live/health>

Location: 140 and 146 Stuart Street, across from Adelaide Hall

The Athletics and Recreation Centre (ARC)

The Athletics and Recreation Centre, also known as the ARC, offers a wide array of fitness opportunities to get you active throughout the entire year. Workout in the naturally lit, climate controlled environment on the latest exercise equipment.

For more information, visit: <http://gogaelsgo.com/>

Location: In the Queen's Centre

Peer Support Centre

The Peer Support Centre is a group of dedicated student volunteers who provide welcoming, confidential, and empathetic peer-based support to students. Students are encouraged to speak with their volunteers who will listen and provide support and suggestions.

For more information, visit: <http://amspeersupport.com/>

Location: Rm 034, Lower Level, John Deutsch University Centre

International Student Services

Queen's University International Centre (QUIC)

The Queen's University International Centre, also known as the QUIC, is a support service for all members of the Queen's community and promotes an internationally informed and cross-culturally sensitive learning environment. The QUIC assists with building community among students and with their colleagues at Queen's.

For more information, visit: <http://quic.queensu.ca/>

Location: Upper Level, John Deutsch University Centre

Castle Connections

Castle Connections is designed to help bridge the gap between students who have attended the Bader International Study Centre at different times. This club brings a new element to the Queen's campus and shows all students more about the BISC program.

For more information, visit: <http://myams.org/clubs/club-profile-pages/castle-connections.aspx>

Academics

Writing Centre

The Writing Centre offers free one-to-one consultations, specialized support for English language learners, group workshops, and other resources directly to students; they also visit classrooms at the request of faculty members to deliver discipline- and course-specific writing workshops specifically tailored to that group's writing needs.

For more information, visit: <http://sass.queensu.ca/writingcentre/>

Location: Student Academic Success Services, Joseph S. Stauffer Library

Career Services

Career Services are the central provider of career education and employment support services at Queen's University for undergraduate, graduate, and recent alumni from all disciplines. If you check their website – they have a job board which is updated regularly with job openings available to Queen's students and alumni.

For more information, visit: <http://careers.queensu.ca/>

Location: Gordon Hall, 3rd floor

Academic Affairs Commission

The Academic Affairs Commission is an important sector of the AMS – it focuses on advocating on behalf of students and supporting students in all matters of an academic nature.

For more information, visit: <http://www.myams.org/about-your-ams/aac-academic-affairs-commission.aspx>

Libraries

Need to find the perfect study spot on campus? Queen's is home to six libraries: Joseph Stauffer, Douglas, Bracken Health Sciences, Lederman Law, University Archives, Jordan Special Collections and Music Library. The libraries are equipped with study desks and research materials, which are essential to Queen's students.

For more information, visit: <http://library.queensu.ca/>

Safety Services

Check out the Queen's Secure App for all your campus safety needs and numbers: <http://www.queensu.ca/studentaffairs/student-safety/secure>

Walkhome

Walkhome is an AMS student-run safety service. They provide safe walks to students both on the Queen's University Campus and within the Kingston community. They are a completely anonymous and confidential service, so our staff members do not wear any clothes identifying them as a Walkhome team. They are inclusive to all students on campus, no matter your year or faculty. Call for a walk or visit the Walkhome kiosk in the JDUC: 613-533-9255 (WALK).

For more information, visit: <http://walkhome.ca/>

Location: Lower Level, John Deutsch University Centre

Student Constables

A peer-to-peer security service that embodies the unique idea of students being responsible for students, upholding the AMS' and University's rules and regulations at sanctioned events and venues around campus.

For more information, visit: <https://www.facebook.com/QueensStuCons>

Campus Observation Room (COR)

The Campus Observation Room (COR) is a non-medical detox center where students who have had too much to drink can be safely monitored overnight by trained volunteers and detox workers. This is a confidential, non-judgmental, voluntary service that is available to Queen's

students and their guests to ensure a safe drinking environment on campus, as well as a place of comfort for students when they are feeling their worst.

Location: The COR is located in Victoria Hall room A010, and is accessible by phone via 613-533-6911.

Queen's First Aid

Queen's First Aid is a university campus first aid response team made up of students serving Queen's University and its direct community. They operate on a 24/7 basis (during the regular academic year). The on-call team is dispatched by radio from the Emergency Report Centre, which can be reached by calling 3-6111 from a campus phone or by activating a blue light emergency phone. The center can also be reached at 613-533-6111 from a regular phone during any hour.

For more information, visit: <http://queensfirstaid.com/>

Location: Grey House, next to Victoria Hall

Housing

Housing Services

Housing Services is an important resource to look at for finding the appropriate housing resource for any question or concern you may have. It has a collective list of important contacts that are more than willing to lend a helping hand.

For more information, visit: <http://myams.org/services/housing-services.aspx>

Housing Grievance Centre

If you have any questions or concerns about your current living situation – feel free to contact the AMS Housing Grievance centre. Knowledgeable students are available to help.

For more information, visit: <http://myams.org/about-your-ams/mac-municipal-affairs-commission/housing-grievance-centre.aspx>

Location: Room 042, John Deutsch University Centre

Kingston Garbage & Recycling

It is important to acquaint yourself with Kingston's garbage and recycling schedule for your area. Student households are only permitted one garbage bag per unit – use the website or “Kingston Waste” app to familiarize yourself with what is recycling, organics, or garbage.

For more information, visit: <https://www.cityofkingston.ca/residents/waste/collection-calendar>